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QUALITY POLICY STATEMENT

Parapet Limited is committed to providing integrated world class cleaning and support services through the use of environmentally friendly products in a sustainable manner.

Our goal is to be the leader in the cleaning, support and facilities management advisory services in East Africa and beyond. To ensure the business maintains its competitive edge and continually provides world class service, we keep close tabs on new and innovative global trends, constantly sourcing for new ideas, technology and equipment.

Our affiliation and membership to the International Service Standards Association (ISSA) and the International Detailers Association (IDA) enables Parapet have the right Team, Tools and Technology by benchmarking themselves against global standards.

Commitment to our Quality Management System and continual improvement of its effectiveness is fundamental to us achieving this vision.

In pursuit of this commitment, quality objectives have been established, and communicated. They are monitored and reviewed regularly to ensure that our processes meet our quality standards.

Signed: GROUP CHIEF EXECUTIVE OFFICER

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